



Clearwater and Stormwater Victoria presents

# WSUD Asset Management – Defining the Problem

Thursday 4 June 2015

- What kind of challenges do you face when managing WSUD assets?
- Even when you actively tackle these challenges, do you feel like you're addressing the same issue over and over again?
- Are you sure that you are addressing the 'root cause' of the problem and not just its symptoms?

Effective management of WSUD assets is complex and multi-faceted. It involves organisational commitment, technical know-how, effective processes and ongoing engagement. While as an industry we are making good progress, we need to acknowledge that we will continue to work in a complex environment which can seem baffling at times. It is therefore important we use the appropriate tools and techniques in our problem solving approach. Identifying and addressing the 'root cause' ensures you are investing in the right solution and creating better outcomes.

This interactive workshop will focus on problem definition, a critical first step when approaching a problem. Facilitated by our problem solving expert Dougal Edwards from the Hargraves Institute, we will explore and unpack the key challenges in WSUD Asset Management faced by the industry to gain insight into how we can best move forward.

#### As an attendee you will:

- Learn practical tools on problem definition that enables greater understanding on how to work through and identify the root cause using a real life problem
- Hear practical case studies from council on how they approached a problem on WSUD Asset Management
- Have the opportunity to build your peer networks and share insights/learnings across organisations on WSUD Asset Management

A discussion paper will be developed and distributed as part of this session and used to inform the review and design of industry resources and tools on WSUD Asset Management.

#### Audience

This workshop is targeted towards council staff involved in planning and managing of WSUD assets such as asset managers, maintenance and construction coordinators/supervisors, engineers and urban planners, sustainability and WSUD officers. We recommend a cross section of 2-3 people from each organisation to enable a richer learning environment and discussion session.

**Date:** Thursday 4 June 2015

**Time:** 8.00am – 10.30am

**Cost:** \$70 incl GST

**Location:** Richmond Rowing Club, 7 Boathouse Drive, Melbourne

**RSVP:** Register at [www.clearwater.asn.au](http://www.clearwater.asn.au) by Thursday May 28 – **Places are limited!**

**Enquiries:** Melissa Cordy – [melissa.cordy@clearwater.asn.au](mailto:melissa.cordy@clearwater.asn.au) or 9679 7835



Clearwater  
990 La Trobe Street, Docklands 3008  
T: 03 9679 7835

